

## 110 Above Terms and Conditions

### 1. Information

Purchasing a ticket, using a festival wristband or entering the site indicates acceptance of these terms.

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### 2. Ticketing

We only issue electronic tickets, via email, using the Gigantic system. You will be asked to present your electronic ticket (including barcode) from the confirmation email to gain admission to the event. Failure to do so will result in refusal of admission for which Gopsall Events Limited cannot be held responsible.

*If you do not have a valid electronic ticket you will not be admitted to the event – please ensure that you bring your electronic ticket with you!*

Gigantic provide the platform for this transaction but your purchase and contract are made directly with Gopsall Events Limited.

If for any reason you do not receive your electronic ticket please email Gigantic at **customerservices@gigantic.com**.

The ticket is issued subject to the 'Festival Rules' which can change from time to time and are available upon request.

Please check your electronic tickets immediately upon receiving them as mistakes cannot always be rectified.

It is the responsibility of the ticket holder to ascertain whether an event has been cancelled and the date and time of any rearranged event. If an event is cancelled or rescheduled, the Promoter will use reasonable endeavours to notify ticket holders of the cancellation. Please note that the Promoter cannot guarantee that ticket holders will be informed of such cancellation before the date of the event.

Once your booking is completed you will not be able to cancel or exchange your tickets and no refunds will be issued.

Duplicate tickets will not be issued in the event of loss or theft.

Gopsall Events Limited reserves the right to cancel ticket bookings which it reasonably suspects to have been made fraudulently.

The artist line-up and billed attractions may be subject to change due to events beyond Gopsall Events Limited's control without being obliged to refund monies or exchange tickets.

Admission / readmission will not be allowed to the event site after 11pm on any day during the festival. Please see our website for specific site opening and admission times.

Gopsall Events Limited is not responsible for your travel or transport, to or from the event. Walking to site is not advised due to the event being held in a rural location without pavements. Walking on roads could be dangerous.

To facilitate the security, safety and comfort of all guests, Gopsall Events Limited reserves the right to refuse admission at its ultimate discretion.

The ticket holder must comply with all relevant laws, safety announcements and venue regulations whilst attending the event.

Breach of any of these conditions or any unacceptable behaviour shall enable Gopsall Events Limited to eject you from the venue.

Gopsall Events Limited is unable to accept liability for personal damages, losses or injuries sustained at any event – including damage and losses to property and motor vehicles, however caused.

These terms and conditions are governed by the law of England & Wales.

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### **3. Restricted Items**

Glass, drugs, or anything which may reasonably be considered a weapon will not be allowed onto site.

Random searches will be carried out of persons and/or bags & belongings to prevent any of the above being brought onto the site.

There will be an Amnesty Bin prior to the search lanes.

- Any glass, drugs, or anything which may reasonably be considered a weapon, must be surrendered.
- No further action will be taken if persons surrender any of the above items prior to being searched.
- Persons found with any of the above substances/weapons after the signs and Amnesty Bins will not be granted access to the site and may face prosecution where relevant.

There is a “bring your own” alcohol limit, which guests may bring onto site providing they are over 18:

- Guests over 18 (with approved ID) may bring 1 crate of lager, ale or cider in non-glass containers and/or 1 bottle of spirits or wine.
- All under 18s will be searched upon entry:
  - Anyone under the age of 18 will not be permitted to bring alcohol onto site, nor buy alcohol on site.
  - Under 18s must use the Amnesty bins (as above) to surrender any alcohol prior to being searched.
  - Under 18s will not be permitted to bring any “breached” or opened plastic bottle containers, which may have been refilled with alcohol.

The following items may not be brought onto the site:

- Air horns.
- All gas canisters of any size including nitrous oxide (except small blue camping gas).
- Any goods for unauthorised trading.
- Any items which may reasonably be considered for use as a weapon.
- Audio recorders.
- Chinese lanterns, drones or other flying objects.
- Excessive amounts of alcohol.
- Excessive amounts of cigarettes.
- Fireworks or flares.
- Generators.
- Illegal substances.
- Legal highs.

- Megaphones, whistles or excessive noise-generating items.
  - Portable laser equipment and pens.
  - Unauthorised professional film or video equipment.
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#### 4. Festival rules

- No open fires are permitted on site, including disposable barbeques.
- Caravans etc. will not be permitted in the campsite. A separate area is provided.
- All prohibited items will be confiscated and **MAY NOT BE RETURNED**.
- You may be body searched by our security services. Refusal to be searched will result in the denial of entry.
- Persons suspected of carrying items that may be used in an offensive or dangerous manner, or carrying out illegal activities on site may be searched, ejected from the site and handed to the police if necessary.
- In addition to the items not allowed into the campsite, the following items will not be allowed into the main arena through the arena entrance:
  - Disposable barbeques and permitted cooking stoves.
  - Drinks bottles and cans (other than sealed plastic water/soft drinks bottles under 500ml).
  - All items will be confiscated and **MAY NOT BE RETURNED**.
- Under 16's must be accompanied by someone over the age of 18 to a maximum ratio of 4:1.
- All of our bars will operate a 'Challenge 25 Policy' with Driving Licences, Passports, Military ID's and Cards bearing the PASS hologram accepted.
- No animals are allowed on site other than registered guide and hearing dogs. Any farm animals on site should be left alone at all times. Any person/s interfering with them may face eviction.
- Restricted Items must not be brought onto site.

- Ticket holders may be filmed and sound recorded as part of the audience.
  - Please help us keep the site tidy by using the litter and recycling bins provided.
  - Look after your wristbands! Everyone on site must wear a wristband, and if yours is damaged or lost you may not be able to enter the arena and/or may be required to leave the site. Ensure your wristband is secure and properly fastened. Do not tamper with your wristband in any way. Do not tie knots or add anything to your wristband. Some people may be sensitive to the plastic on some wristbands. If this is the case, do not put tape on the wristband, but protect your skin with hypoallergenic tape instead.
  - Excessive exposure to loud music may damage your hearing.
  - Excessive consumption of alcohol will damage your health.
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## 5. Eviction Policy

- 110 Above Festival is produced for the enjoyment of all persons that attend.
- Any person who disrupts the festival under any of the below sections will leave themselves liable for eviction from the site. The decision as to the eviction will be at the discretion of the Event Management Team following advice from the security staff.
- Persons will be liable for eviction under the following circumstances:
  - Entering or being onsite without a ticket or relevant pass/wristband.
  - Having been arrested or cautioned in connection with a criminal offence, pending or post hand-over to the Police.
  - Unacceptable, disruptive or antisocial behaviour. This includes:
    - Illegal activity.
    - Breaching the 'Terms and Conditions'.
    - Failing to submit to a search upon entry or within the site.
    - Climbing or tampering with barriers or walls surrounding the site and arena.
    - Offensive behaviour.
    - Throwing objects in the direction of people.
    - Encouraging others to behave badly by incitement.
    - Preventing our security or emergency services reacting to a situation.
    - Taking tents with the intent of burning them.
    - Throwing gas canisters onto fires.

- Building of fuelling bonfires.
  - Committing a criminal offence but not arrested by the police.
  - Being in possession of unlawful drugs.
  - Unofficially selling alcohol, tobacco, counterfeit or any unauthorised goods.
  - Any other behaviour that leaves the premise licence holder open to prosecution or is not conducive to maintaining a safe event.
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## **6. Eviction Policy**

- All evictees will be taken to a member of the Event Management Team where they will have their name and address taken to prevent them applying to future tickets.
- Gopsall Events Limited will not be responsible for ensuring that evictees leave site with their belongings.
- All evictees will be evicted from the site via the Main Gate and their wristbands will be removed to prevent them from re-entering the event.